

TRAVEL PACKAGE POLICIES

1. Booking Policy

- A booking is confirmed only upon receipt of the initial deposit and issuance of a written confirmation.
- Complete traveler details (names as per passport & adhar card or any government id, contact number, email, etc.) must be provided at the time of booking.
- All bookings are subject to availability at the time of confirmation.

2. Payment Policy

- Deposit: A non-refundable deposit of 50% is required to confirm the booking.
- Final Payment: Full payment must be made (**International 30 days** || **Domestic 15 days**) before the departure date.
- Accepted payment methods include: bank transfer, cash, credit/debit card, online payment link, etc.
- Failure to make full payment by the due date may result in automatic cancellation of the booking with applicable penalties.

3. Cancellation Policy

- All cancellations must be submitted in writing via email or whatsapp to our mail in or whatsapp number.
- **Cancellation charges:**
 - More than 60 days before departure: **International - 10%** || **Domestic - 10%**
 - 45 to 59 days before departure: **International - 25%** || **Domestic - 20%**
 - 30 to 44 days before departure: **International - 50%** || **Domestic - 40%**
 - Less than 30 days before departure: **International - 100%** || **Domestic - 70% (0 to 15 Days 100%)**
- No refund will be provided for any unused portion of the tour once travel has commenced.
- Refunds, if applicable, will be processed within 2 working days after receiving a written cancellation request, excluding any non-refundable components such as airfare, visa charges, and travel insurance.

4. Rescheduling / Date Change Policy

- Requests for rescheduling must be made at least 15 days prior to the original departure date.
- Changes are subject to availability and third-party provider policies.
- A rescheduling fee of 25% may apply, along with any price difference or penalties from suppliers.
- If rescheduling is not possible, the cancellation policy will apply.

5. Force Majeure & Liability Disclaimer

- We are not liable for any failure, delay, or change in services due to circumstances beyond our control, including but not limited to:
 - Natural disasters (earthquakes, floods, hurricanes, etc.)
 - Severe weather conditions
 - Government restrictions or travel bans
 - War, strikes, political unrest, or terrorism
 - Epidemics, pandemics, or public health emergencies
- In such cases, any refunds or changes are subject to third-party policies (airlines, hotels, etc.), and we will do our best to assist clients in recovering unused service costs, but cannot guarantee a full refund.
- Travelers are advised to secure comprehensive travel insurance to cover such events.

6. Travel Insurance

- Travel insurance is highly recommended for all travelers to cover unexpected cancellations, health emergencies, accidents, loss of baggage, and other unforeseen events.
- We can assist in providing travel insurance options if requested.

